4 Key Strategies to Build Framework
12 New Opportunities to Reduce Readmissions, Optimize Technology and Increase Valuable Partnerships

» OUTCOMES MANAGEMENT
» CASE MANAGEMENT MODELS
» ACTIONABLE DATA
» TECHNOLOGY
» VALUE-BASED PARTNERSHIP MODELS

Remington’s 2019 Readmissions Conference

Framework and Guided Strategies to Reduce Readmissions

www.remingtonreport.com

PROGRAM DATE:
June 27-28, 2019
(1½ days in person)
followed by two live webinars

REGISTRATION ENDS:
June 5, 2019

LOCATION:
Hilton O’Hare Rosemont

Remington
Empowering Organizations to Meet the Future
Remington’s 2019 Readmissions Conference

WHY THE FOCUS ON READMISSIONS?

4 Key Strategies to Build Framework

12 New Opportunities to Reduce Readmissions, Optimize Technology and Increase Valuable Partnerships

Discover how to position your organization to effectively respond to healthcare’s predictable future, and to respond quickly to new trends creating opportunities.

1. Readmissions & Actionable Data Driven Results
   - Explore how actionable data by conditions can reduce your readmissions.
   - Learn the importance of 7-day vs. 30-day readmission analysis.
   - Explore the importance of unique clinical, age and economic data to segment patient populations to reduce readmissions.
   - Learn how data mining and analytics create more efficient 30-day episodes of care.

2. Outcomes Management
   - Learn how your organization can achieve an interdisciplinary approach to improving patient outcomes to decrease costs, decrease, length of stay, improve clinical outcomes, and improve system processes.
   - Explore tools to optimize patient engagement.

3. Case Management Models
   - Hear a case study: Managing high-risk patients and getting paid by the health plan.
   - Learn from a case study how to reduce hospitals using community-based health coaches.

4. Technology Innovation & Value-Based Partnerships Models
   - Hear case studies about how your peers developed innovative readmission programs using telehealth for bundled payment models, ACOs, wound care, hospice, Medicaid, physicians, advanced paramedic programs, and payors.
   - Expand telehealth programs by risk and condition (e.g., CHF, COPD).
   - Explore how 24/7 call centers are valuable to reducing readmissions and creating new partnerships.

JOIN US AS WE EXPLORE, DISCUSS AND PROVIDE STRATEGIES TO REDUCE READMISSIONS INFUSE TECHNOLOGY, AND INCREASE VALUE-BASED PARTNERSHIPS

Of the 12 million Americans who qualify for both Medicare and Medicaid, 26% of hospitalizations were potentially avoidable. Total healthcare expenditures for this group exceed $300 billion a year, due in part to misaligned financial incentives between the two programs. “As a result, we continue to see poor outcomes and poor customer experiences.”

– SEEMA VERMA ADMINISTRATOR, CMS

Your organization has an opportunity to reduce readmissions, ED visits and build valuable partnerships with ACOs, physicians, and payors.

Our conference Framework and Guided Strategies to Reduce Readmissions provides guidance and tools to help your organization respond effectively and efficiently as a valued partner.

Who should attend:
- Home Health Agencies
- Hospice
- Palliative Care
- In-home care
- Community-based Organizations
Remington’s 2019 Readmissions Conference

AGENDA | THURSDAY, JUNE 27, 2019

Networking Connection Breakfast
7:30am – 8:00am

Welcome
8:00am – 8:15am

Positioning Your Readmission Program to Create Growth and Increase Your Value Proposition in Response to the Changing Healthcare Landscape
8:15am – 9:15am

SPEAKER: LISA REMINGTON
President, Remington Health Strategy Group and Publisher, The Remington Report

Outcomes Management to Reduce Readmissions
10:00am – 11:00am

SPEAKER: KAREN THOMAS
President, Cardeum

Identify how your organization can achieve an interdisciplinary approach to improving patient outcomes to decrease costs, decrease, length of stay, improve clinical outcomes, and improve system processes.

Readmissions & Actionable Data to Reduce Readmissions
11:00am – 12:00pm

SPEAKERS:
LISA REMINGTON
President, Remington Health Strategy Group and Publisher, The Remington Report

KAREN THOMAS
President, Cardeum

Explore how data and research has analyzed readmission intervals based on 7-days vs. 30-days. Expand your data mining by using patient population segmenting analysis to reduce readmissions.

Lunch
12:00pm – 1:00pm

Case Management Model Using Community Health Coaches to Reduce Readmissions
1:00am – 2:00pm

SPEAKER: ALEXSANDRA DAVIS, RN, BSN, MPA, Director, Home Health Services and Director, Community Care Network Wooster Community Hospital

Hear a case study to improve care for at-risk patients and create a community-clinical link.

Innovative Technology Infused Readmission Case Studies: Hospice, Medicaid, & Physicians
2:00am – 3:00pm

SPEAKER: KAREN THOMAS
President, Cardeum

Learn about three case studies for building innovative readmission programs for hospice, Medicaid and physicians.

Adjournment
3:00pm
Remington’s 2019 Readmissions Conference

AGENDA | FRIDAY, JUNE 28, 2019

Networking Connection Breakfast
7:30am – 8:00am

Complex Care Management Program: Managing High-Risk Patients and Getting Paid by the Health Plan
8:00am – 9:00am

SPEAKER: CONNIE CHRISTOPHER
Director, Care Transitions, FirstHealth of the Carolinas

FirstHealth’s care management’s program is patient-centered, team-based, and a technology infused approach to chronic care management.
Learn about their partnership with an insurer to manage high-risk patients.

Roundtable Discussion
9:00am – 9:15am

Morning Break
9:15am – 9:30am

Advanced Home-Based Primary Care Model to Reduce Readmissions
9:30am – 10:30am

SPEAKER: PAUL CHIANG, MD, CMO
Home Centered Care Institute

Explore the expansion of home-based primary care with ACOs, health systems, hospice and a social work model to prevent readmissions.

Strategy Wrap-up
10:30am – 10:50am
Actionable Strategies to Take Back to Your Organization!

Adjournment
10:50am

ACCREDITATION
This conference earns your approximately 8-10 CEUs and is accredited by Scully Health Management, Inc.

NURSING CONTACT HOURS
As an accredited provider of continuing education in nursing by the California Board of Registered Nursing (CEP 14223) and the Florida Board of Nursing (NCE3358), the Nursing Contact Hours will be calculated according to the State Statutes and Guidelines. California and Florida contact hours are based on a 50-minute hour of educational material presented by the instructor.

Remington Report’s Framework and Guided Strategies to Reduce Readmissions

WEBINAR

SCHEDULE

WEBINAR #1 | July 28, 2019
▷ 3:00pm – 4:00pm (Eastern)

WEBINAR #2 | September 25, 2019
▷ 3:00pm – 4:00pm (Eastern)

Webinars are offered to your entire organization.
Paul Chiang, MD, CMO, Home Centered Care Institute

Paul Chiang, MD is Chief Medical Officer of the Home Centered Care Institute. The Institute’s mission is to expand home-based primary care practices and the workforce nationally through training, research and advocacy. Dr. Chiang is also the Medical Director of Northwestern Medicine’s HomeCare Physicians which has provided over 110,000 house calls to more than 8,000 medically complex patients over the past twenty years. Dr. Chiang has personally made over 32,000 house calls. Dr. Chiang previously served as the Medical Director for Northwestern Medicine’s Home Health and Hospice where he started a home-based palliative medicine program. His work has been featured on ABC News Chicago, WTTW public television Chicago, and in several Chicago newspapers.

Connie Christopher, RN, BSN, Director, Care Transitions, FirstHealth of the Carolinas, Inc.

Connie has been the Director since July 2018. Prior to July 2018, she had held the position of Associate Director since 2007. Ms. Christopher has over 20 years of home care experience. She serves as the overall leader and manager of FirstHealth Care Transitions which includes: two freestanding not-for-profit home health agencies; a complex care management program for patients not eligible for home health but who require ongoing support and management of their chronic disease; and the FirstHealth Center for Telehealth providing remote monitoring services across care settings. She is the co-developer of the FirstHealth clinical pathways of care for heart failure, chronic obstructive pulmonary disease, diabetes, cardiothoracic surgery and hip and knee replacements. Additionally, Ms. Christopher assisted in the development and implementation of a comprehensive competency program for all staff that includes initial and annual competencies and targeted milestones.

AlexSandra Davis, RN, BSN, MPA, Director, Home Health Services and Director, Community Care Network Wooster Community Hospital

AlexSandra is a registered nurse with 46 years of experience. She holds a BSN, and MPA in healthcare from Cleveland State University college of business and a certificate in practice management. She has had many roles in healthcare from being a cardiovascular nurse to program development. Her latest accomplishment was the implementation of the Community Care Network, a collaborative program with The College of Wooster. This program trained students to become health coaches. In addition to being the director of the Community Care Network, she is also the director of Home Health Services at Wooster Community Hospital in Wooster Ohio.

Lisa Remington, President, Remington Health Strategy Group, Publisher, The Remington Report

As President of the Remington Health Strategy Group, and Publisher of the Remington Report magazine since 1990, Lisa has worked with over 6,000 home health, hospice, palliative care, private pay and community-based organizations in both a consultancy role and educator. Her expertise drives organizational “value” planning to increase revenues, identify new and existing growth opportunities, and leverage strategic partnerships across the continuum. Nationwide leaders and their teams attend Remington Think Tank summits, executive leadership programs, and peer-networking groups to improve performance, hardwire their organization’s future, and lead with vision. Lisa monitors the complex key trends and forces of change to develop a correct strategic approach to de-risk decision-making and create sustainable futures.

Karen Thomas, President, Cardeum

Karen is President of Cardeum, a Health Care Company specializing in innovative solutions and technology. Previously, Karen served as President of Advanced TeleHealth Solutions, a telemonitoring company, and Oxford HealthCare, a home care agency. In 2004, Karen developed and secured funding for the first Medicaid-covered telemonitoring program within the Disease Management Department for the State of Missouri. Seeing the need that various industries had for cost-saving solutions that could provide improved health outcomes for patients, she began Advanced TeleHealth Solutions in 2011. She is a speaker for Missouri State University’s Health Care Administration Masters program regarding “The Capabilities of Home Health and Its Future,” a contributing author to “Home Telehealth: Connecting Care Within the Community,” published by Royal Society of Medicine Press Ltd.
This program requires a minimum of two people from your organization.

**Participation:** Attendees must be full-time employees of provider-based organizations to attend. Otherwise, they may participate at a sponsorship level. Companies are considered “sponsors” if they sell products and/or services. Companies that are providers and also sell products and services are considered sponsors. We do not accept press passes. This conference may not be recorded or duplicated in any manner.

**Hotel Accommodations**
A room block has been set aside for attendees at:
HILTON ROSEMONT
5550 N River Road
Rosemont, IL 60018
847-678-4488
Book your Hotel reservations at: https://remingtonreport.com/2019-readmissions-conference.html

*Please do not call in room reservations.*

**Space is limited!** Reservations made after our room block is filled cannot be guaranteed at the discounted rate. Sleeping room reservations and cancellations are subject to the Hotel's policies. Please make reservations early to guarantee your stay.

**Group Rate**
A *Special Group Rate Per Night:*
$169.00 for single rates. Please note that the room rate does not include all applicable daily service fees, and applicable taxes. Please check with hotel about their room policies and early departure fees. Check in at the Hotel is 3:00 pm. Check out is Noon. Attendees may be able to check-in early based upon room availability.

**Ground Transportation**
The Hilton Rosemont Hotel is approximately 2 miles from the airport. Complimentary airport shuttle to and from terminal. Or, taxis are outside of the airport.

**Attire**
Business casual attire is recommended. Please bring sweaters for meeting room comfort.

**Conference Materials**
Conference materials are provided onsite. One conference handout book is provided to each paid attendee. We do not provide replacements. Handouts may not be duplicated, reproduced or electronically transferred. No portion of the conference may be recorded. Attendees are responsible for safekeeping of their personal property.

**Conference Registration**
Payment may be made by VISA, MasterCard, American Express at our website: https://remingtonreport.com/2019-readmissions-conference.html. Bank checks must be in U.S. dollars payable to *The Remington Report, Inc.* Registration closes June 5, 2019. We do not accept walk-ins. See conference registration form on page 7 for conference cost. All attendees must wear their badges while attending the conference. If payment is not received by the last day of registration, we will not process the registration.

**Special Accommodations**
If you need any of the auxiliary aids and services identified in the Americans with Disabilities Act, please advise the hotel and attach to conference registration form. If special meals are requested, or auxiliary aids not offered by the Hotel, the cost of meals and auxiliary aids will be the responsibility of the attendee.

Please send an email to: remington@remingtonreport.com for special dietary restrictions.

**Cancellation/Transfer Policy**
We do not offer refunds for this program.

The Remington Report assumes no liability for non-refundable transportation costs, hotel accommodations or additional non-conference related expenses incurred by registrants. We are not responsible for lost items or materials. **Space is limited.**

*The Remington Report* reserves the right to substitute presenters and re-schedule programs due to unforeseen events. *The Remington Report* reserves the right to qualify conference participants.
Remington’s 2019 Readmissions Conference

REGISTRATION FORM | June 27-28, 2019 + Two Webinars

Conference Fee:
$875.00 each person. **Minimum 2 people** (no refunds). Organizations can add additional attendees to attend onsite meeting. Each added person $875.00.

The following will attend the in-person readmission’s program: (Use this form if sending payment by check).

Organization: __________________________________________________________________________________________
Address: ________________________________________________________________________________________________
City: _________________________________________ State: __________________________ Zip: _____________________

1. Name: _________________________________________ 3. Name: _________________________________________
   Title: __________________________________________ Title: __________________________________________
   E-Mail: _________________________________________ E-Mail: _________________________________________
   Phone: _________________________________________ Phone: _________________________________________
   Administration E-Mail: __________________________ Administration E-Mail: __________________________

2. Name: _________________________________________ 4. Name: _________________________________________
   Title: __________________________________________ Title: __________________________________________
   E-Mail: _________________________________________ E-Mail: _________________________________________
   Phone: _________________________________________ Phone: _________________________________________
   Administration E-Mail: __________________________ Administration E-Mail: __________________________

Total: $ ___________.00

Payment:
If Paying by Check Mail with registration form to:
   The Remington Report, Inc.
   30100 Town Center Drive, Ste. 421
   Laguna Niguel, CA 92677

REGISTRATION ENDS: June 5, 2019

Registration Includes:
Minimum of two people attend a 1½ day onsite meeting, plus two webcasts (unlimited organization’s staff attendance), and conference materials.

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