

Remington Report's 18th Annual Symposium • <https://rem.report/symposium>

Post-Acute & ACO/Health System Care Delivery Improvement Symposium

*Harnessing the Knowledge of Acute
and Post-Acute Providers to
Improve Care Delivery*

JUNE 18-19, 2020

Hilton Rosemont Hotel • Chicago

- EARLY REGISTRATION ENDS: May 13
- REGISTRATION ENDS: May 27



2020

SHARED GOALS AND SOLUTIONS
TO IMPROVE CARE DELIVERY

REMINGTON
REPORT

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The Remington Report and Remington Health Strategy Group

Bi-Directional Approaches to Patient-Centered-Care

As conveners for thirty years and educators to over 10,000 organizations, we have identified financial, clinical and quality improvement for patient-centered care solutions between ACO/health systems, payers and post-acute providers.

Our client solutions are based on synergism – an Outside-in, Inside-Out (Bi-directional) approach to patient-centered care. The value propositions harness the knowledge of acute and post-acute services and unites both capabilities.

It's a critical time to unite healthcare providers with a common mission to improve care delivery, quality and outcomes.

Synergistic Care Delivery Improvement Goals

This symposium bridges together ACOs, health systems, and post-acute providers (home health, hospice, palliative care, long-term care services, and community-based organizations) as invaluable partners with a shared goal of identifying synergistic solutions to improve care delivery.

Harnessing Bi-Directional Knowledge

The Symposium's unique value-proposition harnesses the knowledge of acute and post-acute services and unites both capabilities. It's an outside-in, inside-out (bi-directional) approach to patient-centered care. A 360° view of a patient's journey.

Building Intentional Relationships To Maximize Improvement

The Post-Acute & ACO/Health System Care Delivery Improvement Symposium convenes forward-thinking leaders to share actionable insights, strategies, best practices and case studies. Building intentional relationships to maximize synergies between post-acute and ACO/health system initiatives is a main driver for transformation and optimal patient-centered care.

Real-Time Actionable Solutions

This symposium provides multiple networking touch-points with stakeholders and your peers. You leave with real-time actionable care delivery improvement solutions.

We encourage organizations to send their teams to optimize education that can be utilized in both acute and post-acute organizations.



The Education Continues After the Conference

Your organization can join our industry-wide membership network called *Post-Acute and ACO/Health System Thought-Leadership Collaborative For Care Delivery Improvement*. For details see: <https://rem.report/symposium>

I look forward to seeing you at the Symposium.

– Lisa Remington

remington@remingtonreport.com • www.remingtonreport.com

AGENDA

Thursday, June 18, 2020

Registration

7:30am – 8:30am

Pick-up your badge and conference materials. Then go and enjoy breakfast with your peers and catch-up.

Networking Peer-to-Peer Breakfast

7:30am – 8:30am

Join your peers. Every year our networking breakfast is a full-house event. An hour of information exchange, meeting-up with colleagues and companies providing solutions.

Keynote

Care Delivery Transformation: Growth Opportunities, Emerging Trends and Evolving Payment Models

8:30am – 9:15am

SPEAKER:

Lisa Remington, President, Remington Health Strategy Group, Publisher, The Remington Report

Together we explore new growth opportunities based on emerging trends and evolving payment models. As we focus in this symposium on improving care delivery, we also need to explore and identify new care delivery growth models. New payment models for example that impact a change for a physician, open-up new synergistic opportunities for post-acute providers. This is the direction the healthcare delivery system is heading. It's a unified approach to patient care regardless if it is based upon fee-for-service or risk-based payments.

Panel Discussion

ACO/Health System and Post-Acute: How to Strengthen Synergistic Goals to Improve Care Delivery

9:15am – 10:15am | Interactive Discussions

FACILITATOR:

Lisa Remington

We open-up facilitated discussions to focus in on key financial, clinical and quality incentives between ACOs, health systems and post-acute providers. What are decision drivers that provide a synergic approach to care delivery? How can bi-directional communications and the discharge planning process better manage care transitions?

In this session, learn solutions to:

- Readmission prevention and management.
- Care transitions and discharge planning.
- Financial and quality improvement.

Morning Break

10:15am – 10:45am

Meet with companies to explore solutions and their latest products to advance your organization. Make new connections. Meet with your peers to exchange ideas.

Who Should Attend?

Post-Acute Care Providers

Home health, hospice, palliative care, long-term care services in the home, private pay and community-based organizations.

C-Suite, VPs and Directors

- Strategy
- Business Development
- Operations
- Clinical
- Quality
- Finance

ACOs, Hospitals, Health Systems

- Executives, VPs and Directors
- Post-Acute Care Development
- Chief Strategy Officer
- Business Development
- Case Managers

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Panel/Group Discussion

ACO/Health System & Post-Acute Provider Perspectives to Improve Care Delivery: Real Situational Everyday Events

10:45am – 12:00pm | Interactive Discussions

FACILITATOR:

Lisa Remington

We invite post-acute providers and ACO/Health systems to provide their points of view on real situational events that happen in day-to-day life. For example, how can clinical communications be enhanced beyond the EHR at discharge? What information does a home health agency need prior to discharge? What information helps a hospice organization prior to discharge? How can an ACO provide more information to post-acute that they are not getting today. What's challenging readmission prevention and management?

Your thoughts and comments will be included in the discussion. The goal of this session is to open-up communications between ACO/Health Systems and post-acute providers to solve every day challenges that may or may not be known to one another! This session provides actionable solutions to take back to your organization.

In this session, learn solutions to:

- Improving clinical communications at discharge.
- Effective communications in the handoff process to improve discharge planning and coordination.
- Communication expectations and gaps to eliminate unnecessary discharge planning delays.



Fantastic as always! Great information, well-organized. Excellent networking. Loved the round table topics. You never disappoint."

– Sue Caputo
Senior VP Business Development, VNSNY

Networking Lunch

12:00pm – 1:15pm

Thought-Leadership Discussions on Care Improvement by Organizational Size

Tap into collective knowledge and exchange your experience and perspectives with same-size organizations. This is a unique opportunity to deepen discussions around key issues and challenges with your colleagues.

Roundtables

Knowledge Tapping: Synergistic Thought-Leadership Roundtables for Care Delivery Improvement

1:15pm – 2:15pm

1:15pm – 1:45pm | One Round Table

1:45pm – 2:15pm | Next Round Table

Join a facilitated round table. Tap into collective knowledge and exchange your experience and best practices with each other. This is a unique opportunity to deepen discussions and solutions that are working with care delivery improvement. Exchange information about successes and challenges. What's working ... what's not. Half-hour one topic ... move to your next favorite topic for the next half hour.

Choose from these topics:

- Synergistic readmission management and prevention.
- Synergistic care transitions to improve care delivery.
- Care management technology to reduce readmissions, ED visits and increase patient engagement.
- Synergistic seriously ill patient care delivery improvement.

The Day's Wrap-up:

Interactive Best Solutions for Improved Care Delivery

2:15pm – 2:45pm

Key points from the day are presented to the whole group for a final collective discussion. The actionable gold nuggets learned to improve care delivery and take back to your organization are shared.

Adjournment

2:45pm

AGENDA

Friday, June 19, 2020

Networking Peer-Connect Breakfast

7:30am – 8:30am

Special-Interest Groups (SIG) To Gain Perspectives and Insights For Improved Care Delivery

Join a SIG. Gain new perspectives and insights from your peers. Choose from the following groups:

- Technology strategies.
- ACO relationship building.
- Care transitions.
- Readmissions.

Roundtables

Brain Tapping: Networking Round Tables to Exchange Bi-Directional Best Practices to Improve Care Delivery

8:30am – 9:30am

8:30am – 9:00am | One Round Table

9:00am – 9:30am | Next Round Table

Join a facilitated round table. Tap into collective knowledge and exchange your experience and perspectives with each other. This is a unique opportunity to deepen discussions around key issues and topics with your colleagues. Exchange information about their successes and challenges. What's working ... what's not. Half-hour one topic ... move to your next favorite topic for the next half hour.

Choose from these groups:

- Hospice and palliative care/ACO & health systems.
- Home health/ACOs & health systems.
- Long-term care services in the home/ACOs & health systems.
- Community-based organizations/ACOs & health systems.

Morning Break

9:30am – 9:45am

Case Study

Post-Acute and Acute Partnership to Improve Care Delivery

9:45am – 11:00am

Organizations that have compelling synergistic care delivery improvement make their way up to the podium. You will hear from organizations that share their best practices in key areas: synergistic readmission management and prevention, synergistic care transitions to improve care delivery, care management technologies, and synergistic seriously ill patient care delivery improvement.

Adjournment

11:00am

ACCREDITATION

This conference earns you approximately 8-10 Continuing Education Units (CEUs) and is accredited by Scully Health Management, Inc.

NURSING CONTACT HOURS

As an accredited provider of continuing education in Nursing by the California Board of Registered Nursing (CEP 14223) and the Florida Board of Nursing (CEBroker#: 50-1134), the Nursing Contact Hours will be calculated according to the State Statutes and Guidelines.



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CONFERENCE DETAILS

This program requires a minimum of two people from your organization. We encourage you to bring your team.

Participation: Attendees must be full-time employees of provider-based organizations to attend. Sponsorship level: Companies are considered "sponsors" if they sell products and/or services. Companies that are providers and also sell products and services are considered sponsors. We do not accept press passes. This conference may not be recorded or duplicated in any manner.

Early Bird Registration Ends: May 13, 2020

Registration Ends: May 27, 2020

Hotel Accommodations

A room block has been set aside for attendees at:

HILTON ROSEMONT
5550 N River Road
Rosemont, IL 60018
847-678-4488

Book your Hotel reservations at:

<https://rem.report/symposium>

Please do not call in room reservations.

Space is limited! Reservations made after our room block is filled cannot be guaranteed at the discounted rate. Sleeping room reservations and cancellations are subject to the Hotel's policies. Please make reservations early to guarantee your stay.

Group Rate

A Special Group Rate Per Night:

\$199.00 for single rates. Please note that the room rate does not include all applicable daily service fees, and applicable taxes. Please check with hotel about their room policies and early departure fees. Check in at the Hotel is 3:00 pm. Check out is Noon. Attendees may be able to check-in early based upon room availability.

Ground Transportation

The Hilton Rosemont Hotel is approximately 2 miles from the airport. Complimentary airport shuttle to and from terminal. Or, taxis are outside of the airport.

Attire

Business casual attire is recommended. Please bring sweaters for meeting room comfort.

Conference Materials

Conference materials are provided onsite. One conference handout book is provided to each paid attendee. We do not provide replacements. Handouts may not be duplicated, reproduced or electronically transferred. No portion of the conference may be recorded. Attendees are responsible for safekeeping of their personal property.

Conference Registration

Payment may be made by VISA, MasterCard, American Express at <https://rem.report/symposium>. Bank checks must be in U.S. dollars payable to **The Remington Report, Inc.** Registration closes May 27, 2020. We do not accept walk-ins. See conference registration form on page 7 for conference cost. All attendees must wear their badges while attending the conference. If payment is not received by the last day of registration, we will not process the registration.

Special Accommodations

If you need any of the auxiliary aids and services identified in the Americans with Disabilities Act, please advise the hotel and attach to conference registration form. If special meals are requested, or auxiliary aids not offered by the Hotel, the cost of meals and auxiliary aids will be the responsibility of the attendee.

Please send an email to: remington@remingtonreport.com for special dietary restrictions.

Cancellation/Transfer Policy

We do not offer refunds for this program. **The Remington Report** assumes no liability for non-refundable transportation costs, hotel accommodations or additional non-conference related expenses incurred by registrants. We are not responsible for lost items or materials. **Space is limited.**

The Remington Report reserves the right to substitute presenters and re-schedule programs due to unforeseen events. **The Remington Report** reserves the right to qualify conference participants.

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REGISTRATION FORM • JUNE 18-19, 2020

Minimum 2 people (no refunds). Organizations can add additional attendees to attend onsite meeting at discounted rates.

<p>IF REGISTERING BY May 13, 2020 First Full Registrant – \$875.00 Each Additional – \$825.00 <i>(Must be from the same organization)</i></p>	<p>IF REGISTERING AFTER May 13, UNTIL May 27, 2020 First Full Registrant – \$925.00 Each Additional – \$875.00 <i>(Must be from the same organization)</i></p>
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The following will attend the in-person program: (Use this form if sending payment by check).

Organization: _____

Address: _____

City: _____ State: _____ Zip: _____

1. Name: _____

Title: _____

E-Mail: _____

Phone: _____

Administration E-Mail: _____

2. Name: _____

Title: _____

E-Mail: _____

Phone: _____

Administration E-Mail: _____

3. Name: _____

Title: _____

E-Mail: _____

Phone: _____

Administration E-Mail: _____

4. Name: _____

Title: _____

E-Mail: _____

Phone: _____

Administration E-Mail: _____

Payment:

If Paying by Check Mail with registration form to:

The Remington Report, Inc.
30100 Town Center Drive, Ste. 421
Laguna Niguel, CA 92677

If Paying by Credit Card go to: <https://rem.report/symposium>

Any question? E-mail: remington@remingtonreport.com

Registration Includes:

Minimum of two people attend a 1½ day onsite meeting, and conference materials.

Book your Hotel room reservation at the Hilton Rosemont Hotel via this link:

<https://rem.report/symposium>

(please do not call in room reservations).

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PROGRAM DATE:

June 18-19, 2020

(1½ days in person)

EARLY BIRD REGISTRATION ENDS:

May 13, 2020

REGISTRATION ENDS:

May 27, 2020

LOCATION:

Hilton Rosemont Hotel, Chicago

**REMINGTON
REPORT®**

Empowering Growth, Improvement & Partnerships